



VALUES

THE DEEPLY HELD BELIEFS THAT GUIDE ALL ASPECTS OF THE AGENCY'S PROGRAMS AND OPERATIONS. THE VALUES FORM THE FOUNDATION OF THE AGENCY, AND EACH MEMBER OF THE AGENCY HAS A COMMITMENT TO UPHOLDING THEM.

COMPASSION

Dedication, Passion, Persistence

We strive to genuinely feel for others, and understand the needs and realities of those we serve and of those with whom we work, actively listening and empathizing with their unique perspectives and experiences.

EQUITY

Fairness, Inclusiveness, Justice

We strive to be fair and impartial by providing access and opportunities to be as healthy as possible. We work to eliminate disparities that adversely affect marginalized groups by reducing barriers and increasing access to all concerned. We accept, respect, and value the uniqueness of individuals and are committed to creating a culture of acceptance and inclusivity across a wide spectrum of diversity, including race, culture, heritage, sexual orientation, gender identity, gender expression, socioeconomic status, family composition, age, spiritual beliefs and language.

EXCELLENCE

Accountability, Outcomes, Quality

We have high standards of professionalism and take pride in performing our work with the highest levels of quality, measuring our progress towards defined goals. We support a culture where problem-solving, teamwork, and leadership results in ongoing improvement of systems, programs and individual performance. We solicit feedback from all of those we serve and those with whom we partner, to ensure that we continue to do our best work.

HONOR

Respect, Voice, Advocacy

We treat those we serve and those with whom we partner with great respect and admiration. We respect the voices of our families, stakeholders, colleagues and team members. We support the sharing of individual perspectives, and we understand that we have a role as advocates to ensure that those voices are heard.

INTEGRITY

Transparency, Trust

We act according to the beliefs and values that we profess. It is important that those that represent our agency act with sound moral and ethical principles. When we act with integrity, we are then able to establish and maintain trust. We understand that trust is the foundation of a thriving agency, which supports transparent communication and sound decision making, and assures mindful stewardship of the agency's resources.

PARTNERSHIP

Teamwork, Collaboration

Partnership is necessary to support true collaboration. We know that youth and families benefit when individuals and agencies work together. We are committed to forming and sustaining productive informal and formal relationships to ensure the best possible outcomes for youth and families. With true partnership, the honoring of each and every perspective is important. Partnership means that each voice is to be heard and there is a commitment to collaborative approaches to solving challenges.